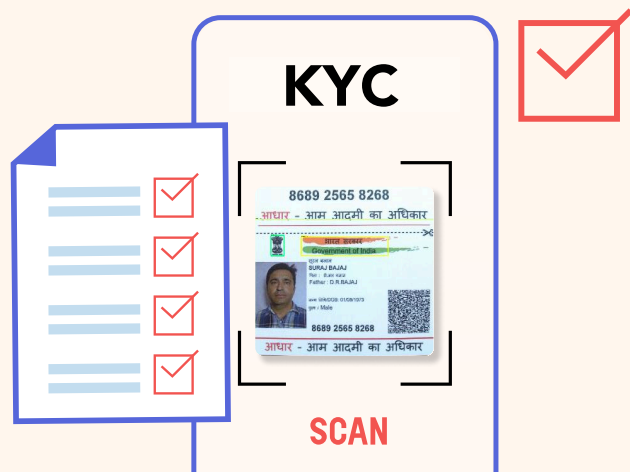# eKYC Portal for Hotel Check-ins: A Case Study

This case study delves into the development of a portal that enables individuals and organizations, particularly hotels, to complete the eKYC (electronic Know Your Customer) process for guests checking into hotel rooms.

Company Overview

The client is a technology company looking to streamline the guest check-in process for hotels. They sought to create a secure and efficient eKYC portal that would simplify the verification process for both guests and hotels.
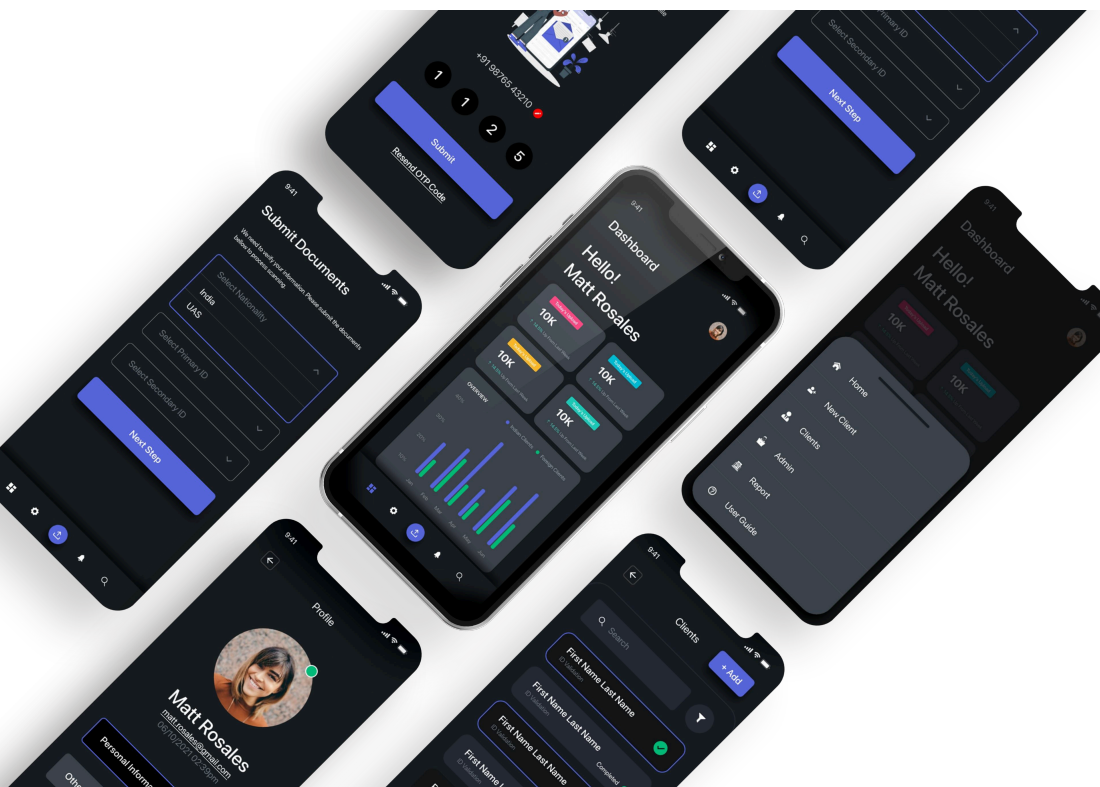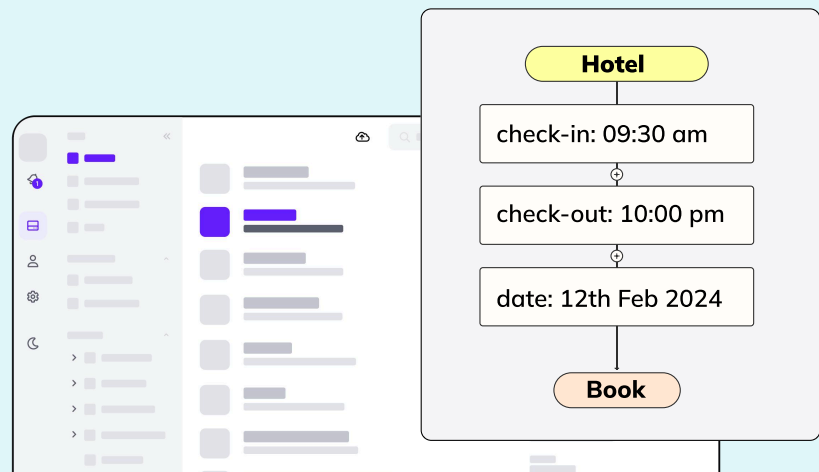
Challenges

- Ensuring compliance with legal and regulatory requirements for eKYC verification.

- Integrating the portal with existing hotel management systems for seamless check-in processes.

- Designing a user-friendly interface that would simplify the eKYC process for guests and hotel staff.

Solution Offered

- Invimatic developed a secure web-based portal that allowed individuals and organizations to complete the eKYC process for hotel check-ins. The portal featured a user-friendly interface where guests could upload their identification documents and complete the verification process online. Hotels could then access the verified information and facilitate a smooth check-in process for guests.

Results

- Simplified and streamlined eKYC process for hotel check-ins, reducing manual paperwork and processing time.

- Enhanced security and compliance with legal and regulatory requirements for eKYC verification.

- Improved guest experience with faster and more efficient check-ins.

Technical Stack

React   node JS   mongoDB

Key Takeways

Invimatic successfully developed an eKYC portal for hotel check-ins, providing a secure and efficient way for individuals and organizations to complete the verification process. The portal has helped hotels streamline their check-in processes and enhance the overall guest experience.